

The Donna Louise raffle terms and conditions:

1. The Donna Louise raffle is promoted by Justine Trumper on behalf of The Donna Louise, 1 Grace Road, Trentham, Stoke on Trent, ST4 8FN, charity no 1075597; licensed by the City of Stoke on Trent, license no: 294646.
2. All proceeds from the raffle go to The Donna Louise, 1 Grace Road, Trentham, Stoke on Trent, ST4 8FN.
3. The Donna Louise Raffle is open to all UK residents over the age of 16, except employees of the Donna Louise who are directly involved with the raffle.
4. Raffle tickets will be entered into the draw only when the whole payment is received.
5. The Donna Louise accepts no responsibility for raffle tickets which are lost, damaged, illegible or from which the prize-winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted.
6. Any ticket entries received after the closing date will therefore be considered as a donation to The Donna Louise.

Responsible Gaming

1. The Promoter is committed to operating the lottery in a socially responsible way. If you, or someone you know, need information and/or help with problem gambling, please call the National Gambling Helpline on 0808 8020 133 or visit the [Be Gamble Aware website](#).
2. The Donna Louise is proud to be registered with the [Fundraising Regulator](#).

Self-exclusion

1. You can self-exclude from the raffle or all of the promoter's lotteries for a minimum period of six months and up to a period of five years if it is needed. Any self-exclusion period may, on request, be extended for one or more further periods of at least six months.
2. This can be done by making the request in writing to the supporter relations team at the promoter's registered office address.

Data protection

The Donna Louise will comply with any relevant data protection legislation (GDPR and Data Protection Act 2018) to protect your personal data for the purposes of administering your participation in the raffle and communicating with you about the raffle. We will not share your data with third parties for marketing purposes. Unless otherwise indicated by you, The Donna Louise may send you information to keep you up to date with the work that your contributions help fund and other ways in which you can support the charity.